

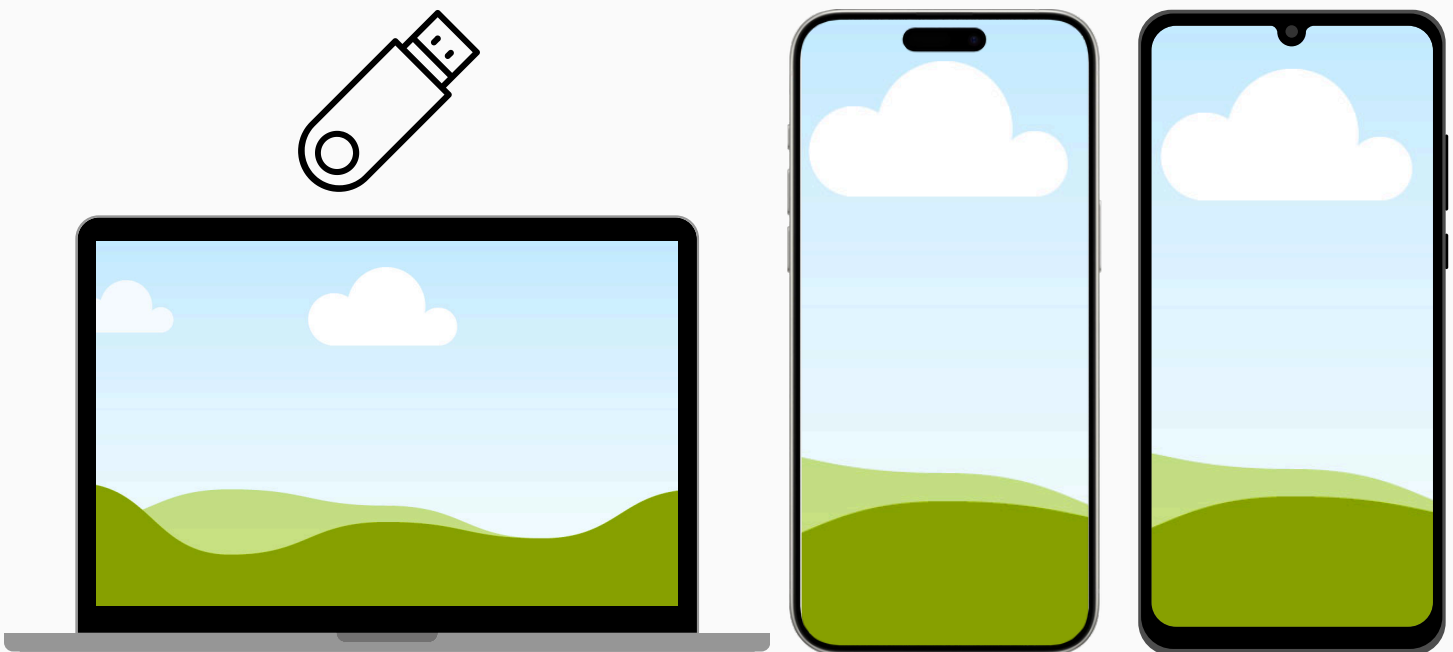
Multi-Factor Authentication (MFA)

Alternative Authentication Methods

In addition to the SecureAuth mobile application, there are alternative authentication methods available: Security keys and Biometrics.



Before you proceed, **make sure that you have already set up mobile MFA for your L&C Account**. If you haven't, please visit www.go.lclark.edu/MFA. If you need additional support during this initial set up, stop by the IT Service Desk or contact us at ITService@lclark.edu or [503-768-7225](tel:503-768-7225)

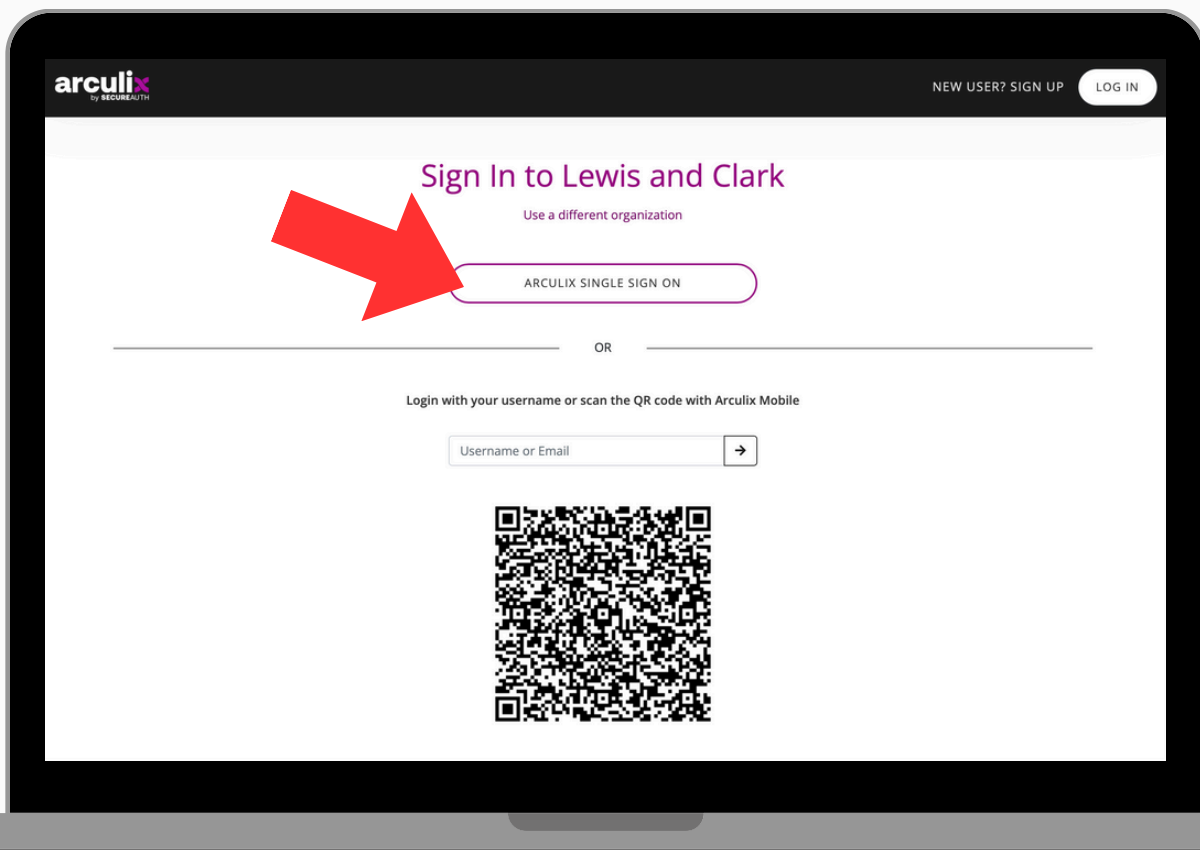


Getting started

Regardless of which alternative authentication method you are adding, you must follow these initial steps. After step 6, you can then navigate to the section of the alternative authentication method you are trying to add.

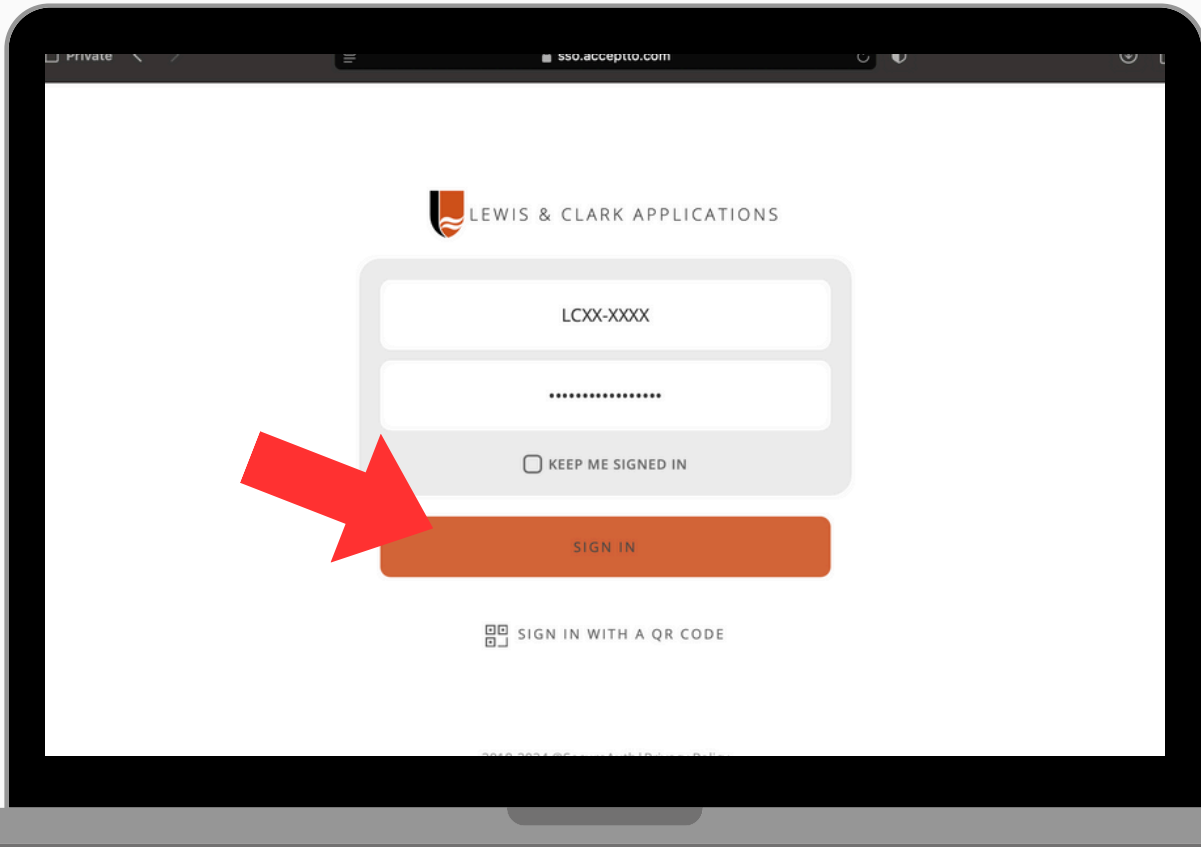
Make sure you are using the device you are trying to add. If you are adding a USB Security key, ensure the device has a matching USB port.

- 1) Visit mfa.acceptto.com/users_dashboard/lclark and click on “Arculix Single Sign On”.



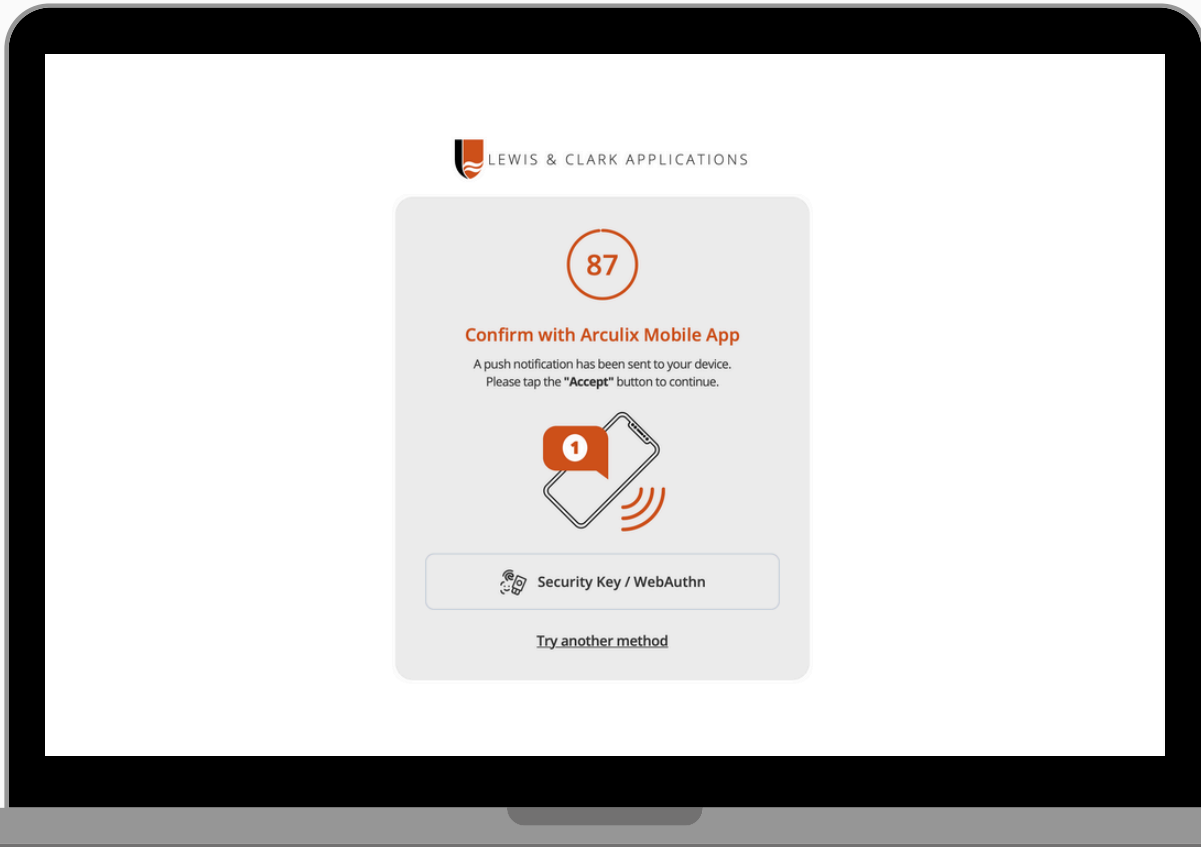
Getting started

- 2) Sign in using your LC username (LCXX-XXXX) and password, then click “Sign In”.



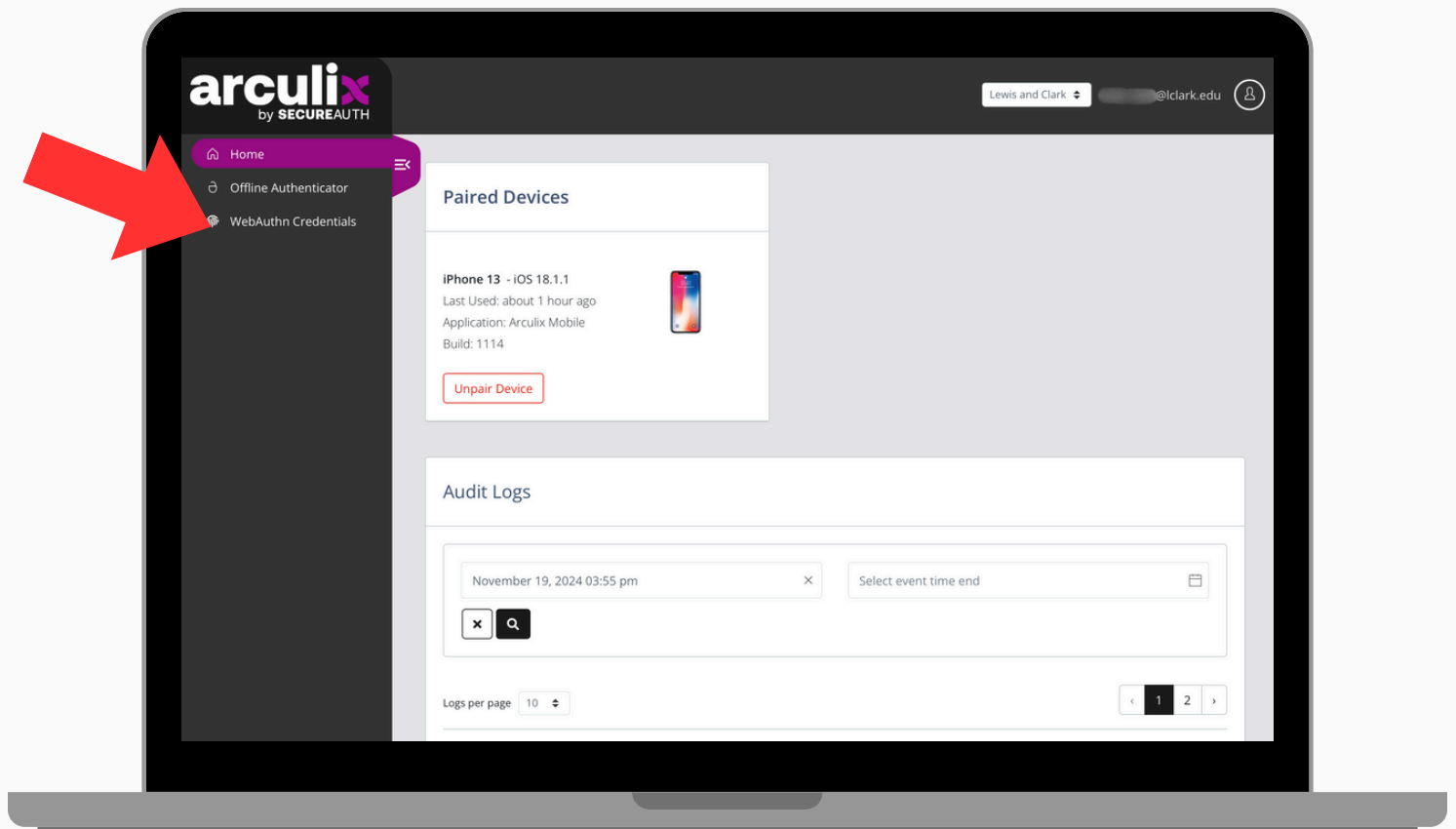
Getting started

- 3) Authenticate your login using the mobile app or another existing method. If you have not set up **Multi-Factor Authentication** for your L&C account, review the [first page](#) and contact the IT Service Desk if you need assistance enrolling into MFA.



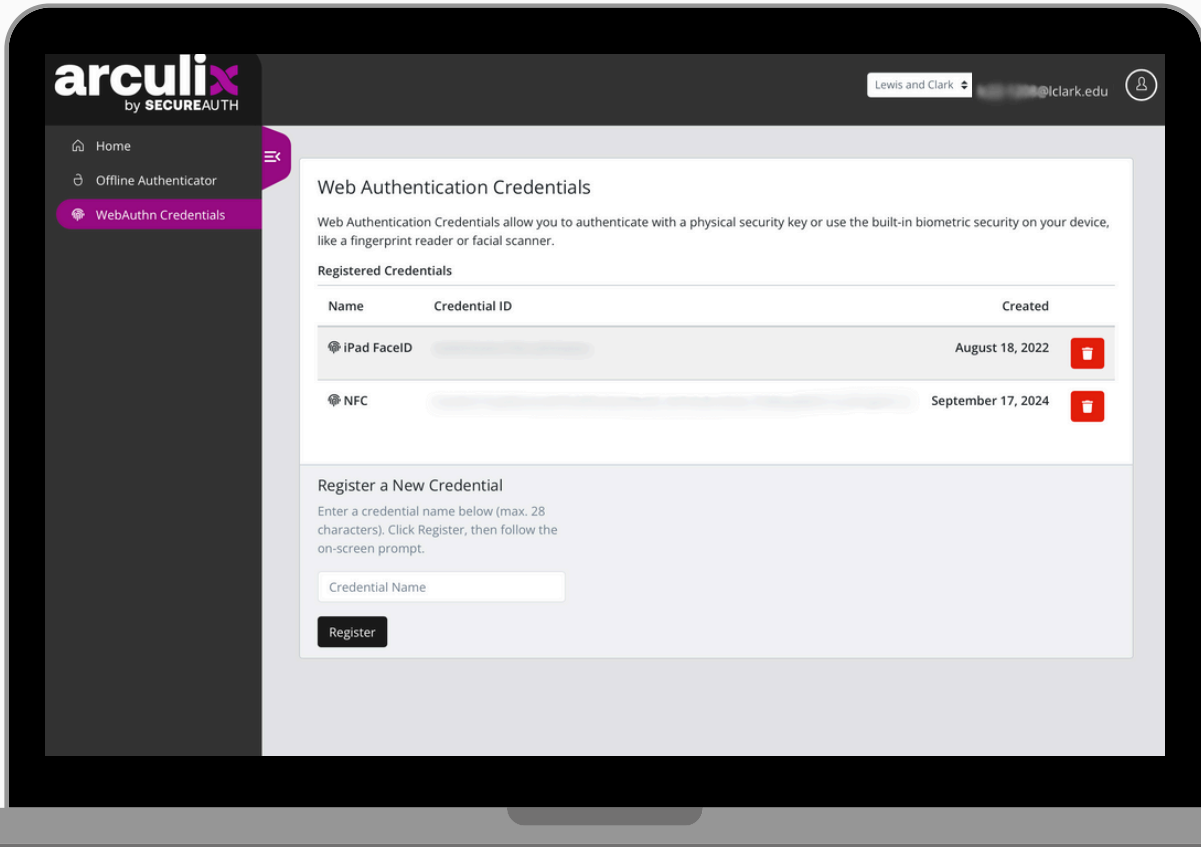
Getting started

- 4) You are now inside the Arculix by SecureAuth dashboard. Here you will see some information, such as existing paired mobile application devices. You can also add Security keys and Biometric authentication methods on your account. Go ahead and click on “WebAuthn Credentials”



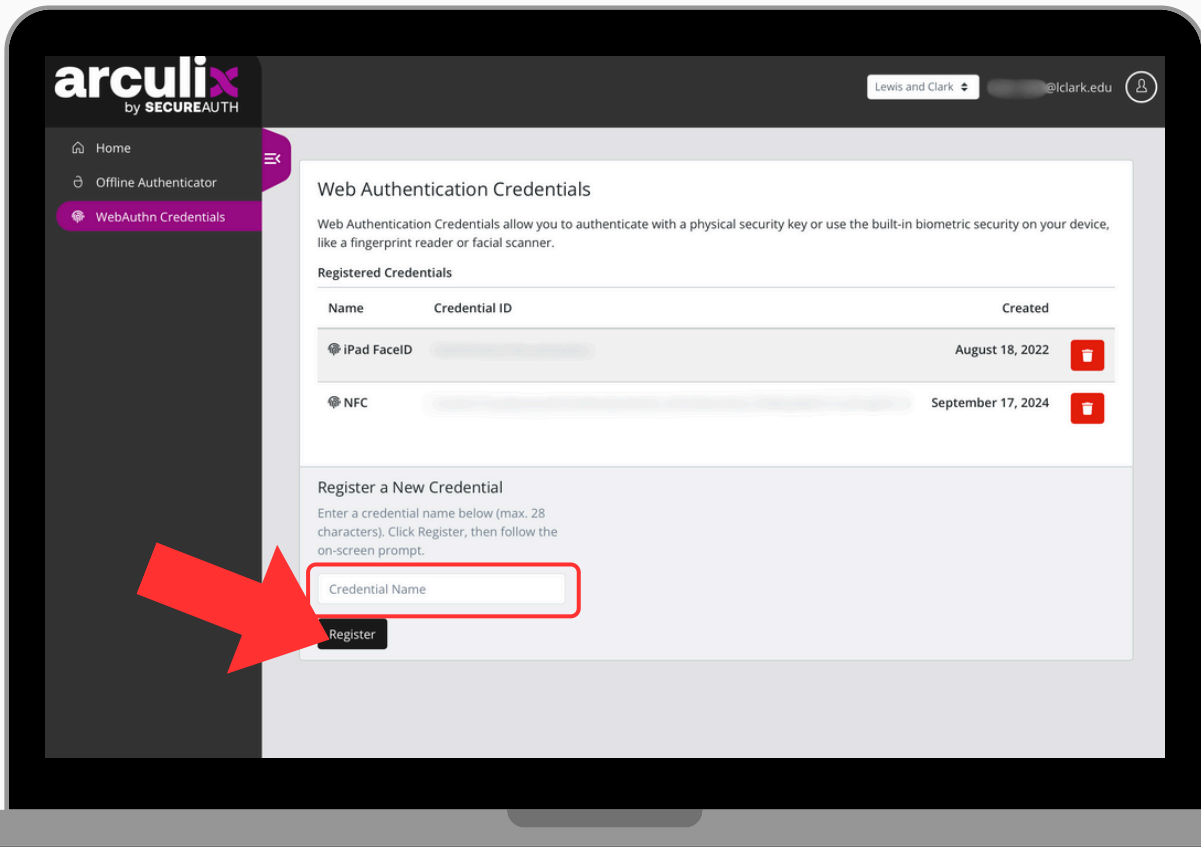
Getting started

- 5) Here, you will see any Security keys or Biometric authentication that you have added to your account. If this is your first time registering an alternative authentication method, this will not show any items.



Getting started

- 6) To begin registering a Security key or Biometric authentication, enter a recognizable name in the “Credential Name” box and then click “Register”.



Now you can continue to the section corresponding to the alternative authentication method you are trying to add.

[Section A - Security Key on Safari](#)

[Section B - Security Key on Chrome](#)

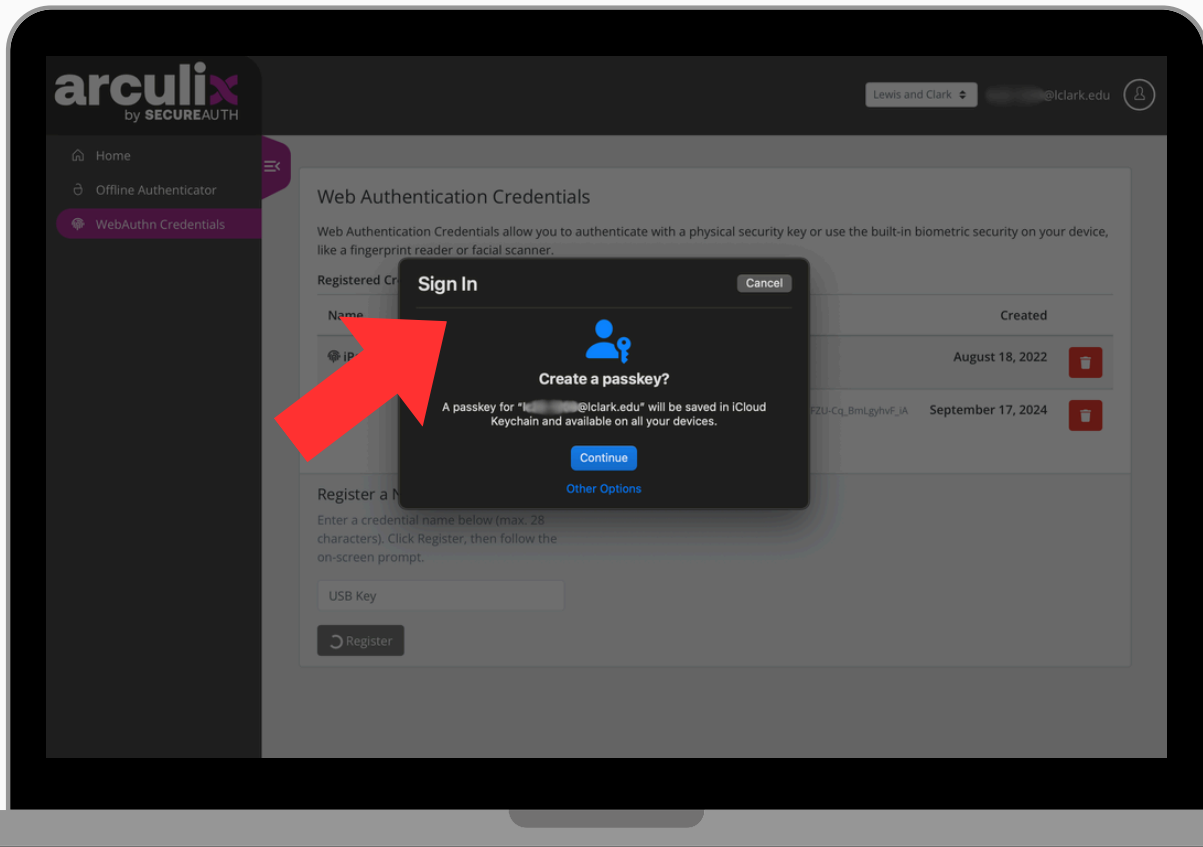
[Section C - Apple Biometrics](#)

[Section D - Android Biometrics](#)

[Section E\) Windows Hello Biometrics](#)

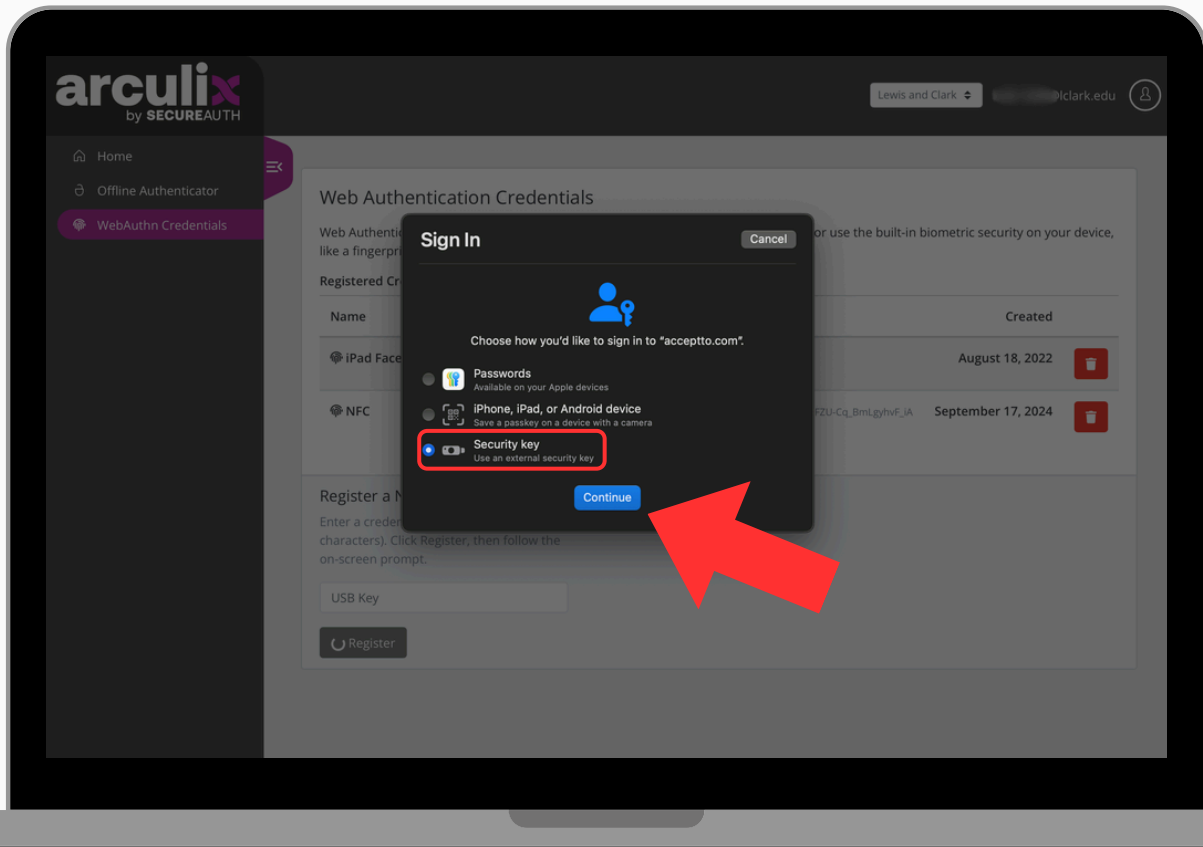
Section A) Security Key on Safari

A1) You will be prompted with a dialog box similar to the one below. Click on “Other Options”.



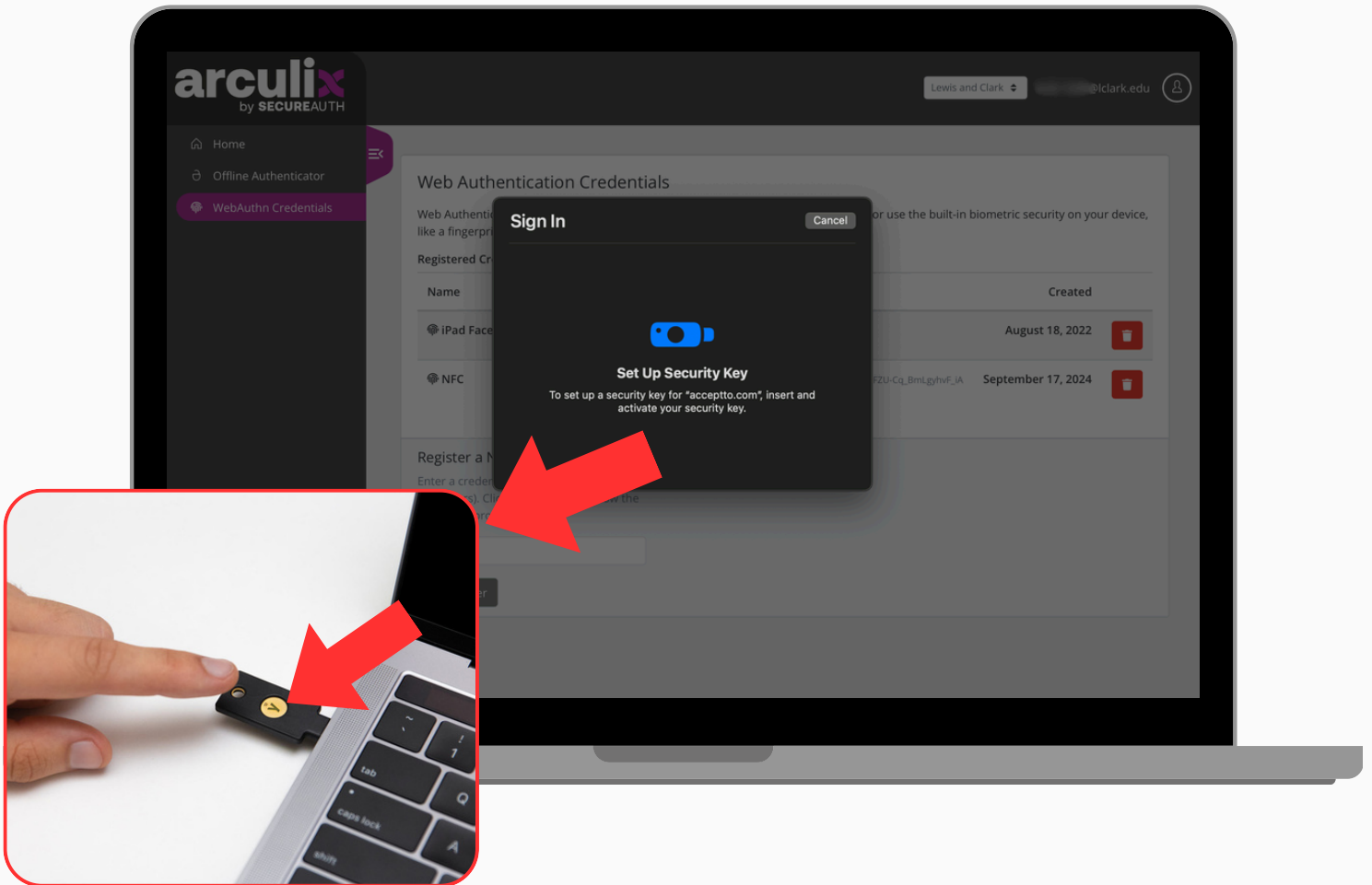
Section A) Security Key on Safari

A2) Select “Security key” and click “Continue”.



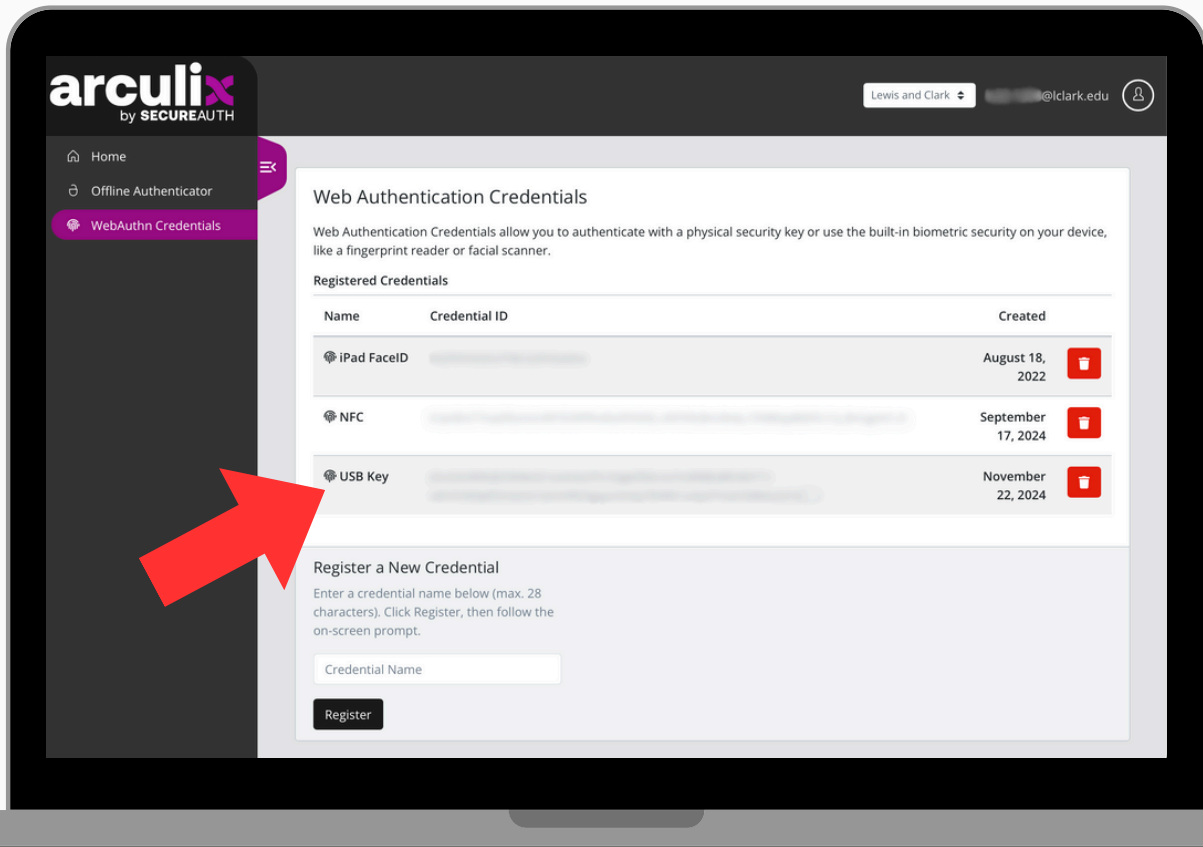
Section A) Security Key on Safari

A3) On the Security Key that is connected to your device, touch the metal conductive piece. This will verify that you are adding the device.



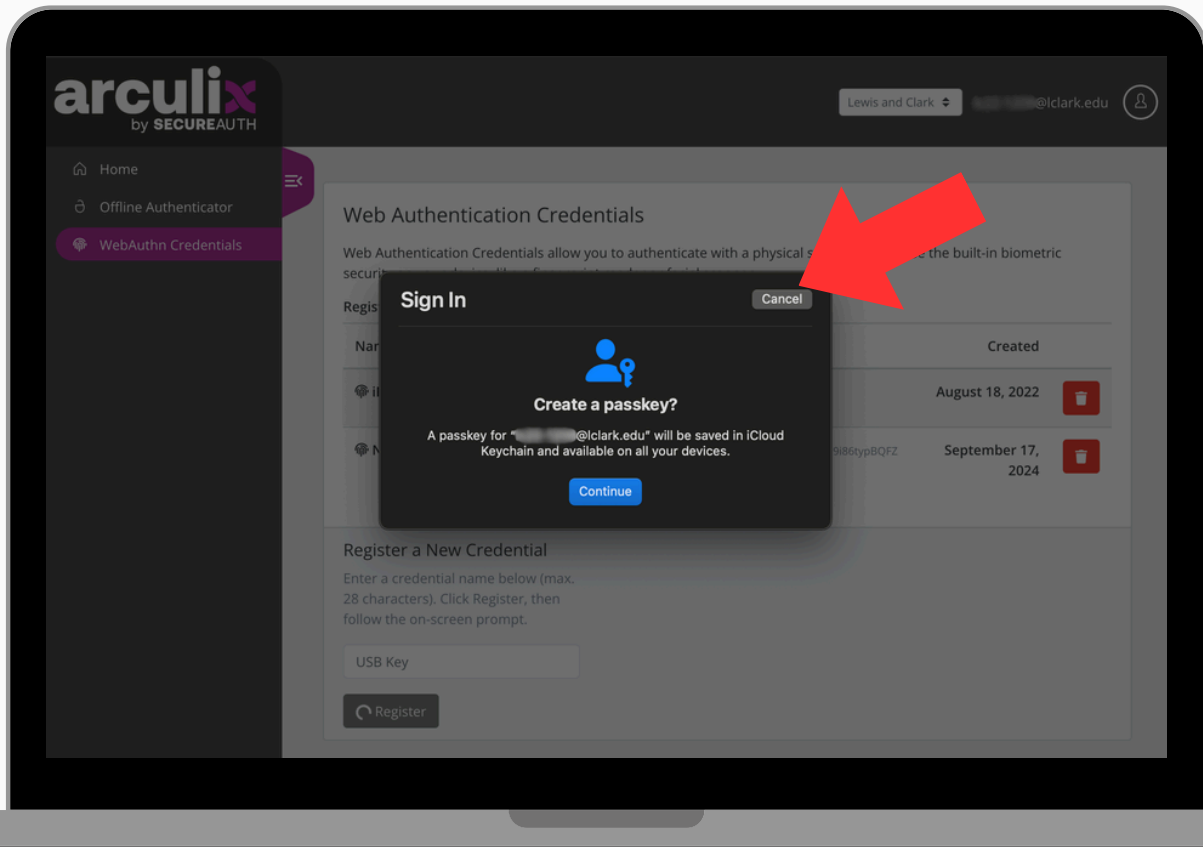
Section A) Security Key on Safari

A4) You should now see the named Security Key inside your “Web Authentication Credentials” page.



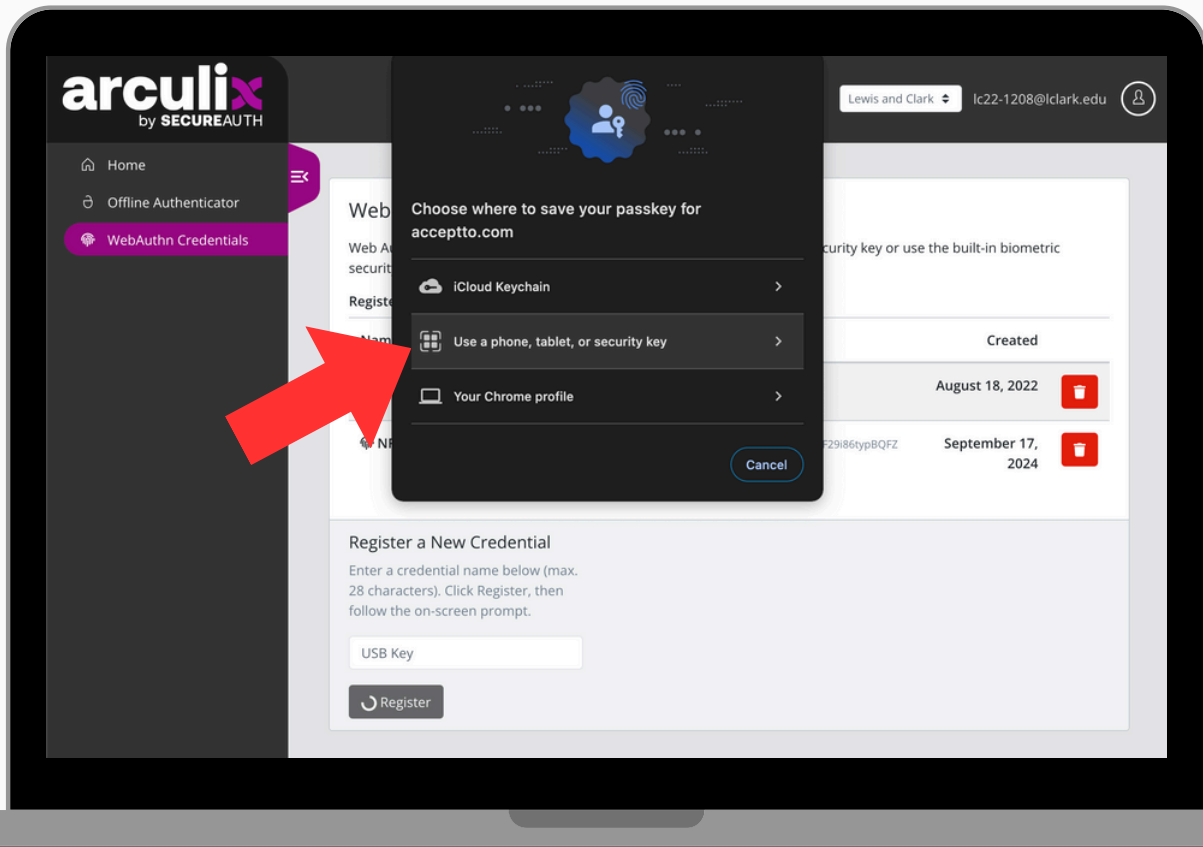
Section B) Security Key on Chrome

B1) You may be prompted with a dialog box similar to the one below. If so, click “Cancel”.



Section B) Security Key on Chrome

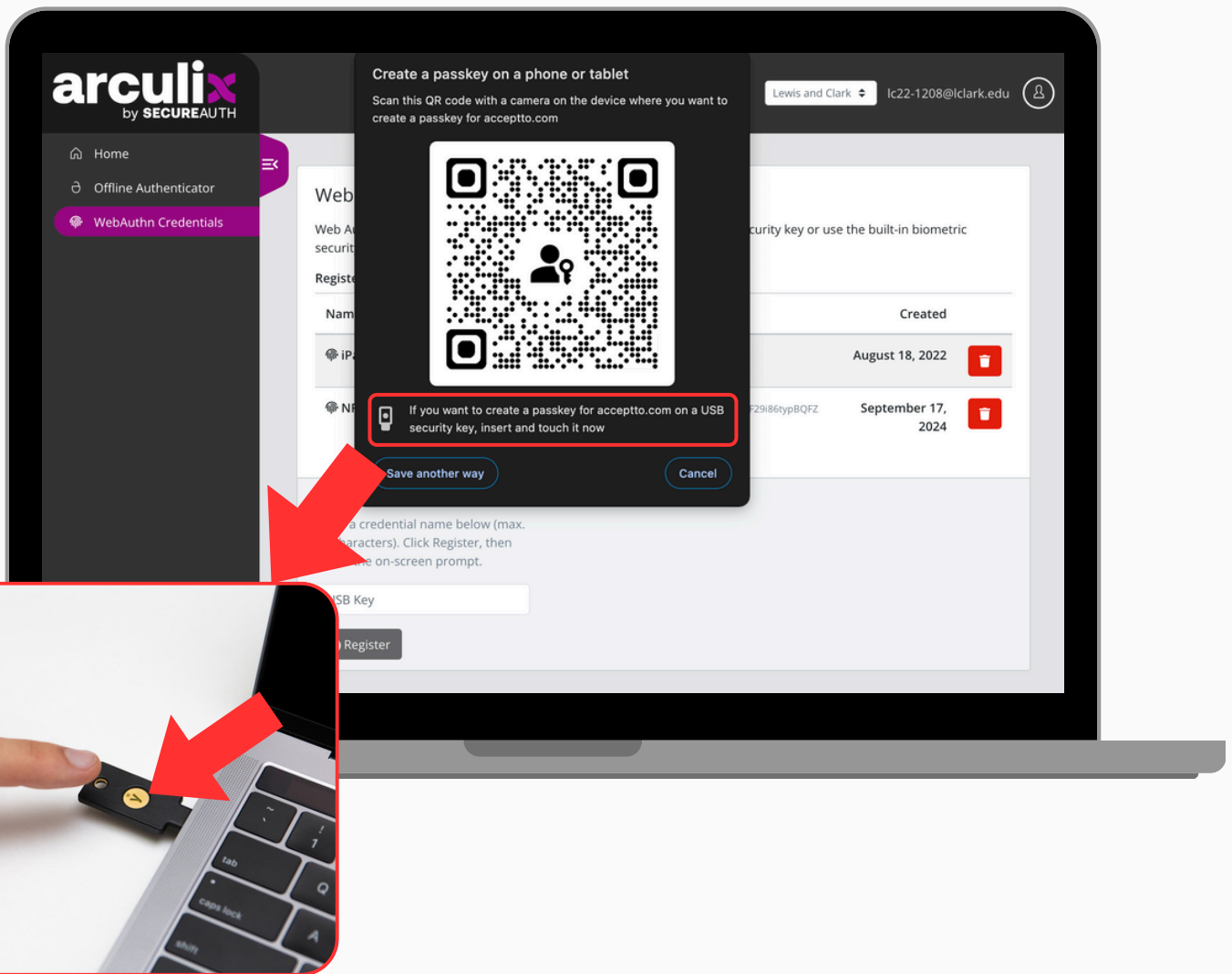
B2) Click on “Use a phone, tablet, or security key”.



Section B) Security Key on Chrome

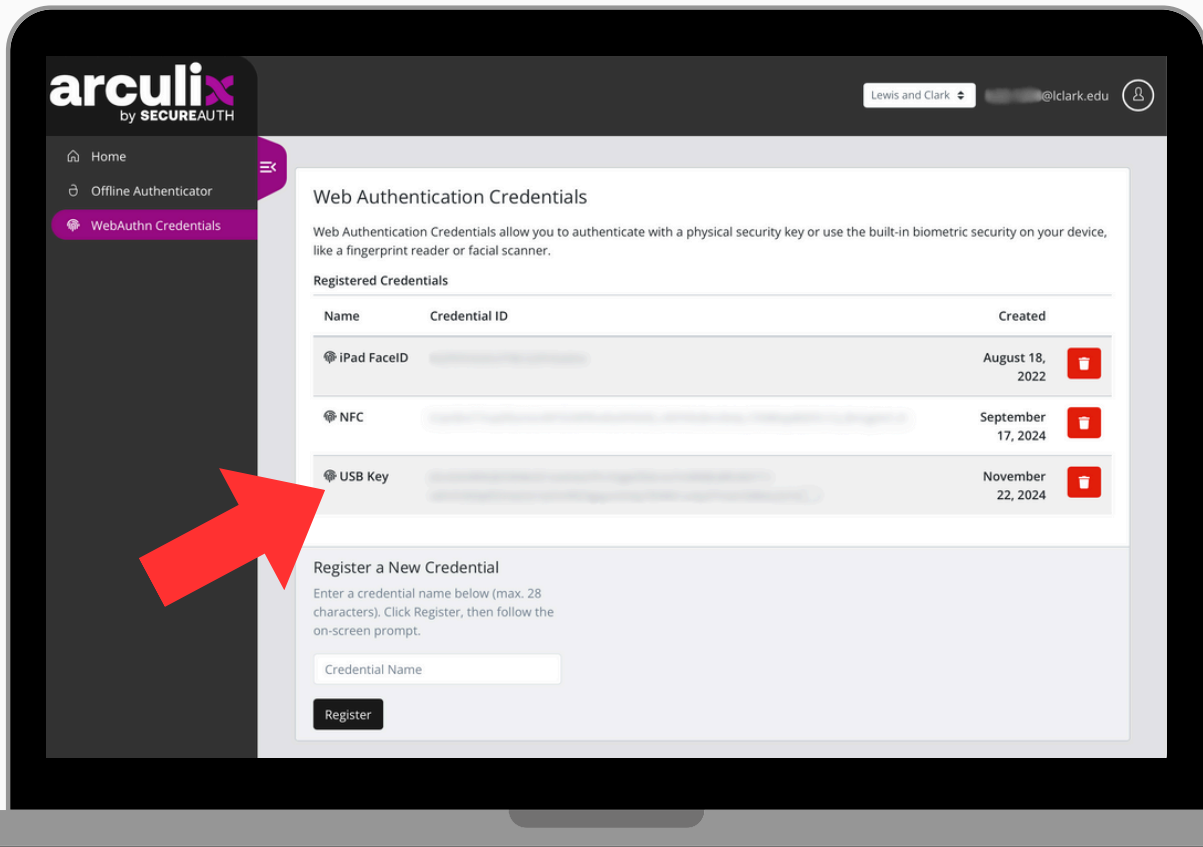
B3) *On a Mac:* On the Security Key that is connected to your device, touch the metal conductive piece. This will verify that you are adding the device. Ignore the QR code and instructions at the top.

On a PC: You will need to click “OK” and then touch the metal conductive piece on the security key.



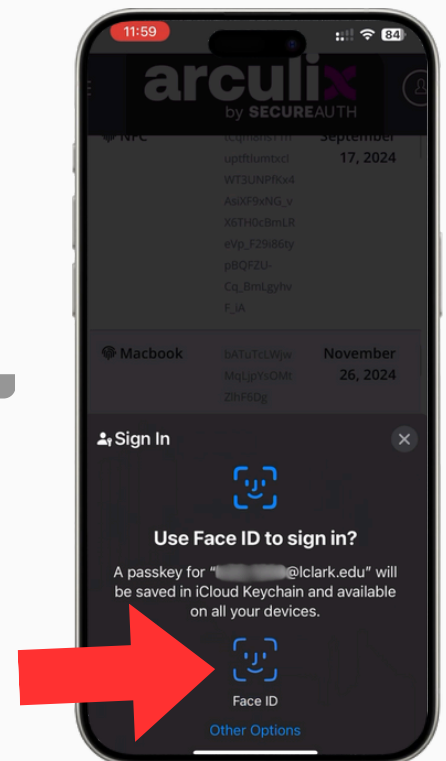
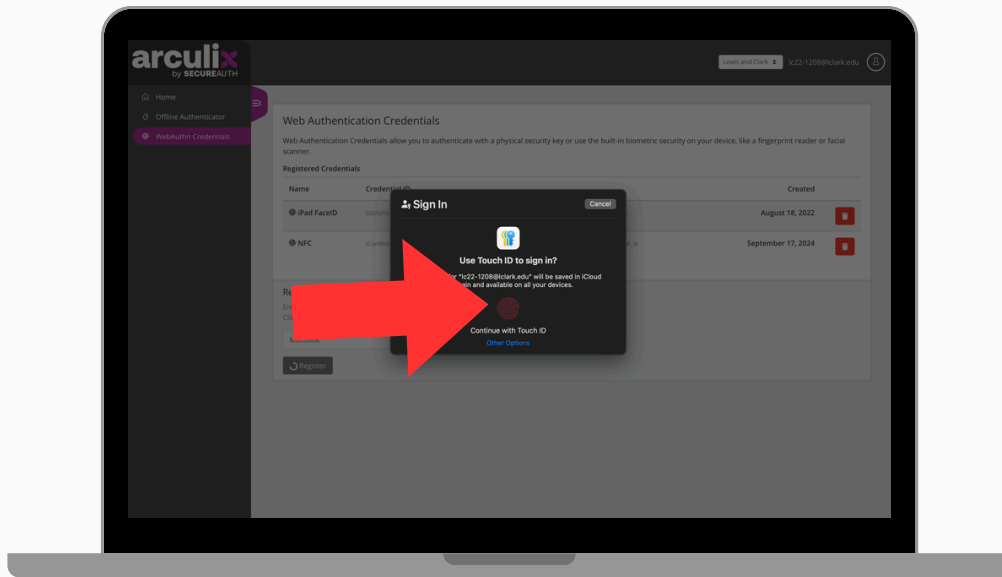
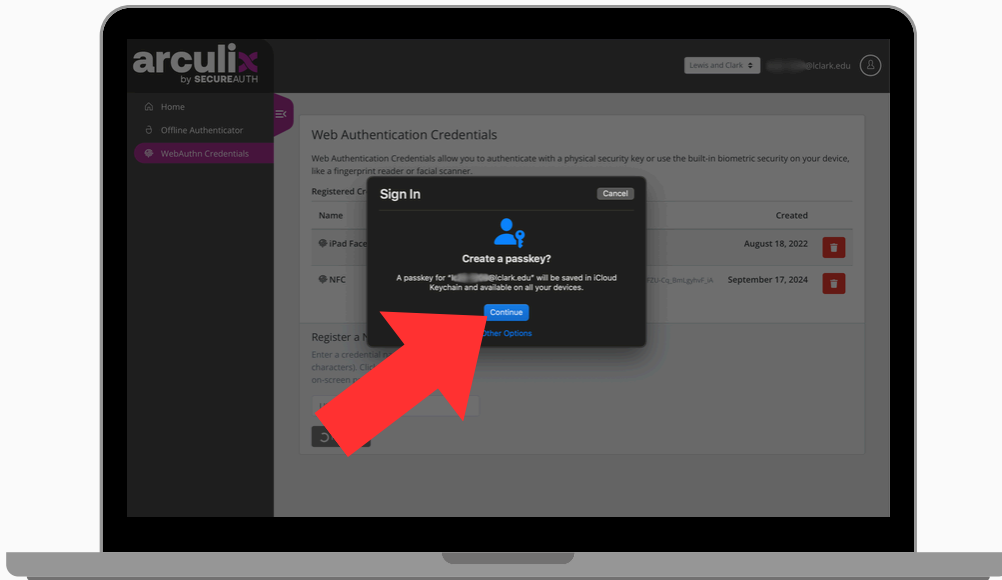
Section B) Security Key on Chrome

B4) You should now see the named Security Key inside your “Web Authentication Credentials” page.



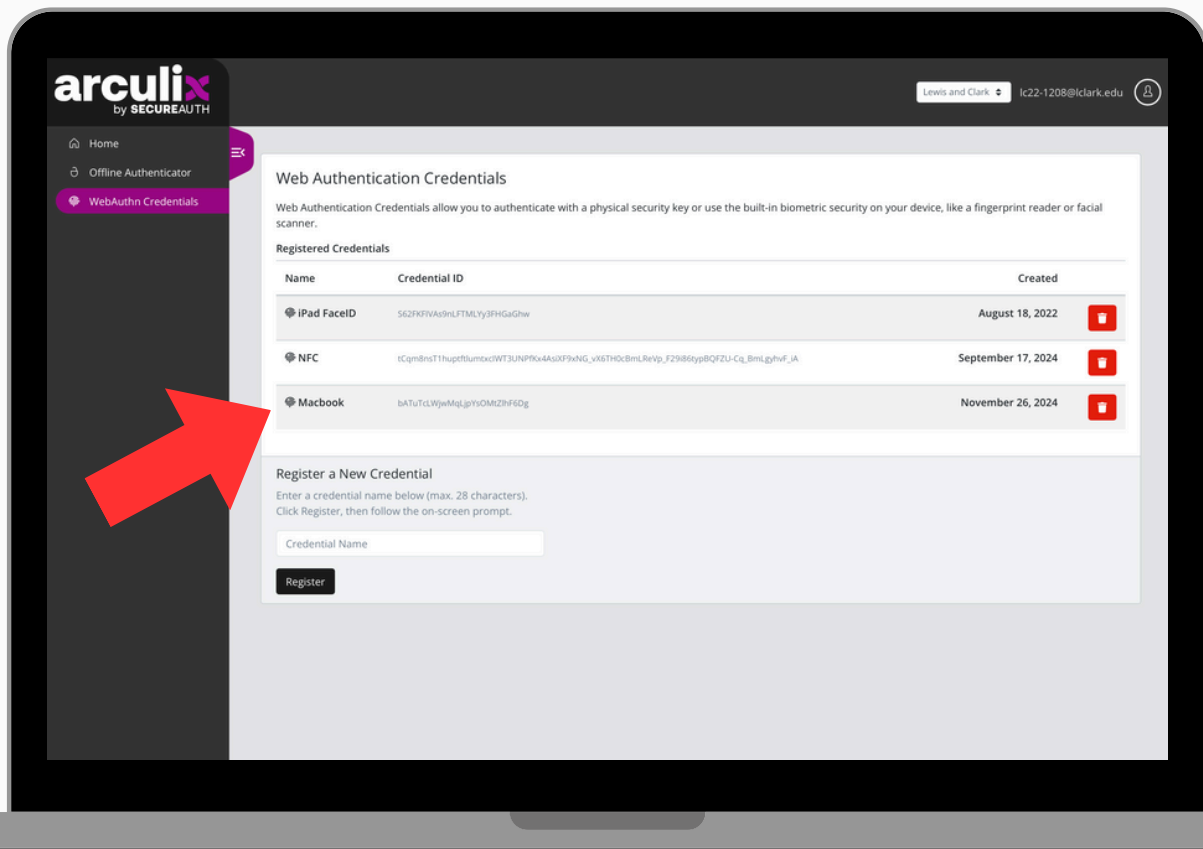
Section C) Apple Biometrics

C1) You will be prompted with a dialog box. Click “continue”, confirm with Touch ID or FaceID. Examples are shown below.



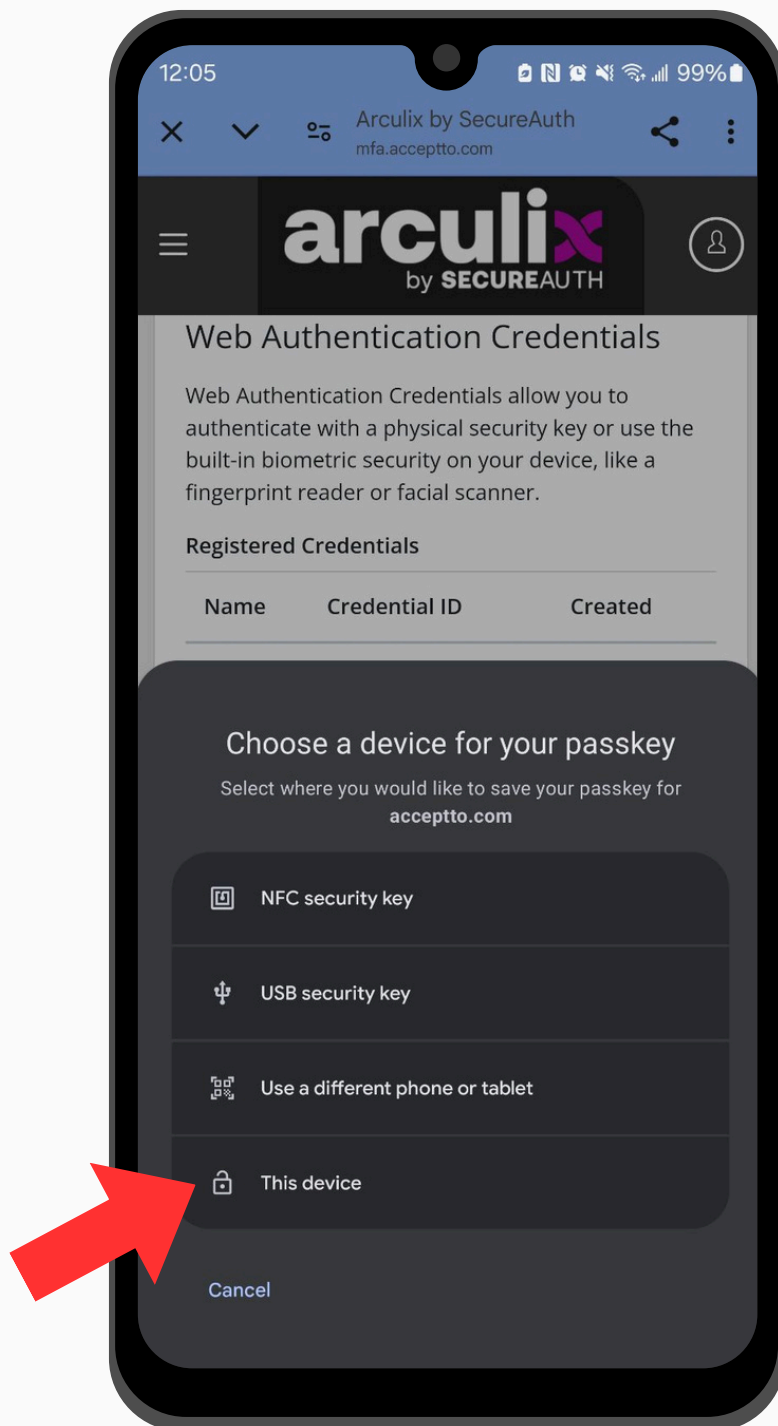
Section C) Apple Biometrics

C2) You should now see the named biometrics inside your “Web Authentication Credentials” page.



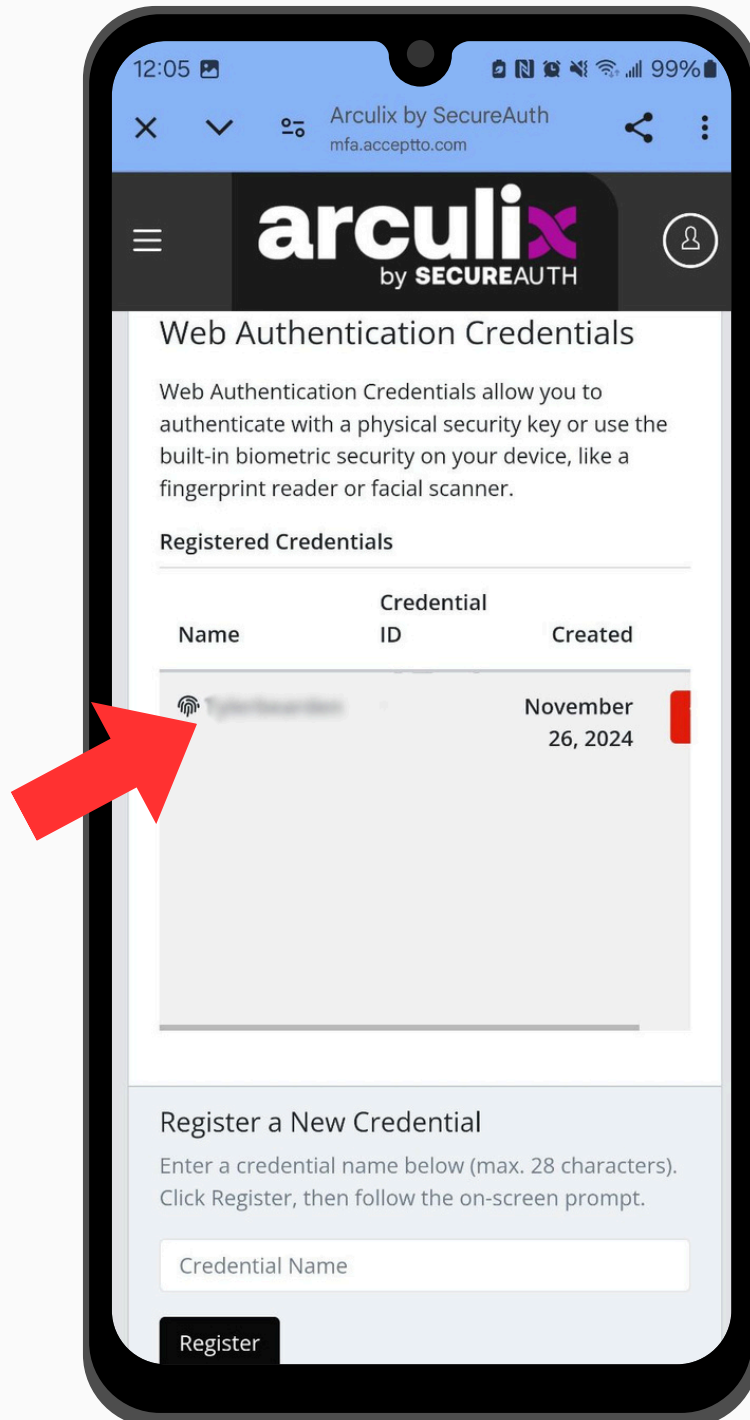
Section D) Android Biometrics

D1) Select “This device” from your list of options. You will then be asked to use your biometrics to authenticate.



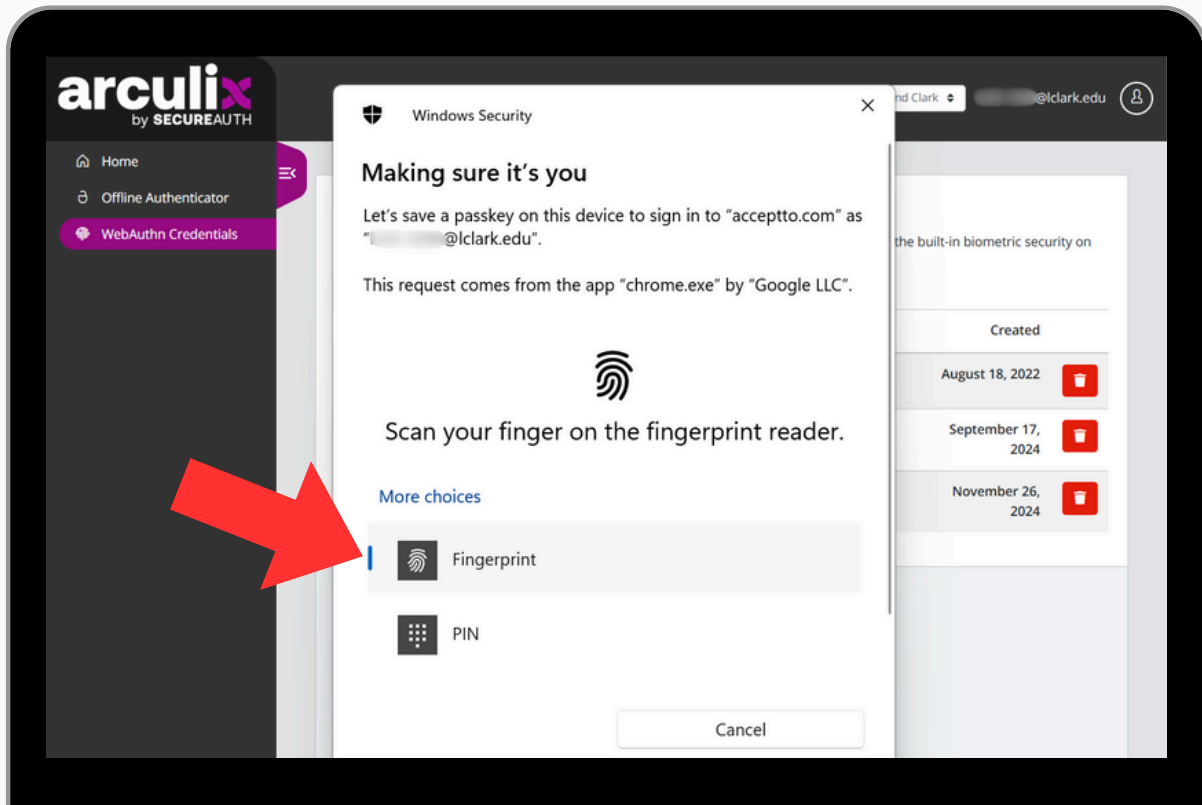
Section D) Android Biometrics

D2) You should now see the named biometrics inside your “Web Authentication Credentials” page.



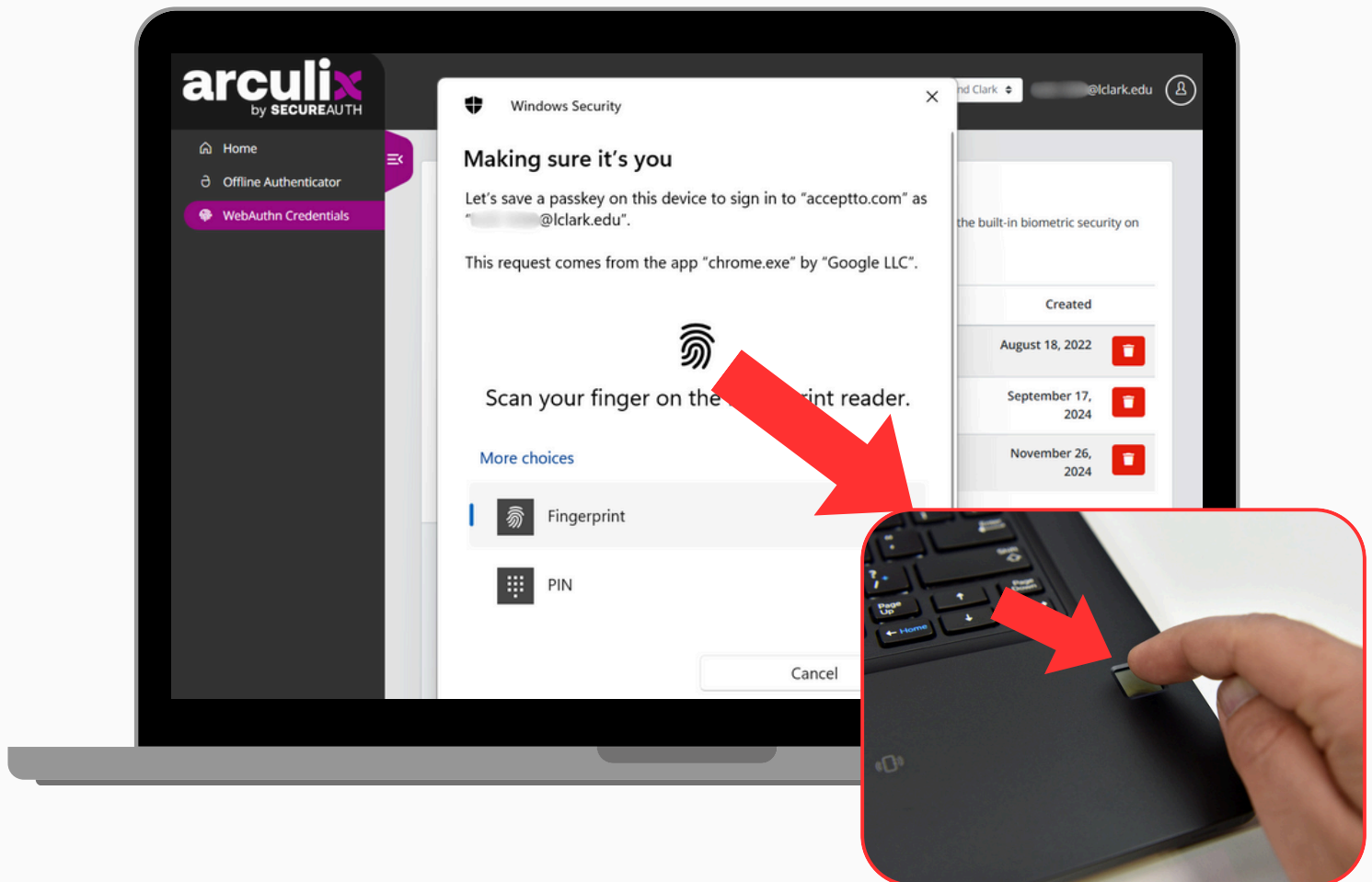
Section E) Windows Hello Biometrics

E1) You will be prompted with a dialog box similar to the one below. Click on “Fingerprint” or the biometric option that is available on your computer.



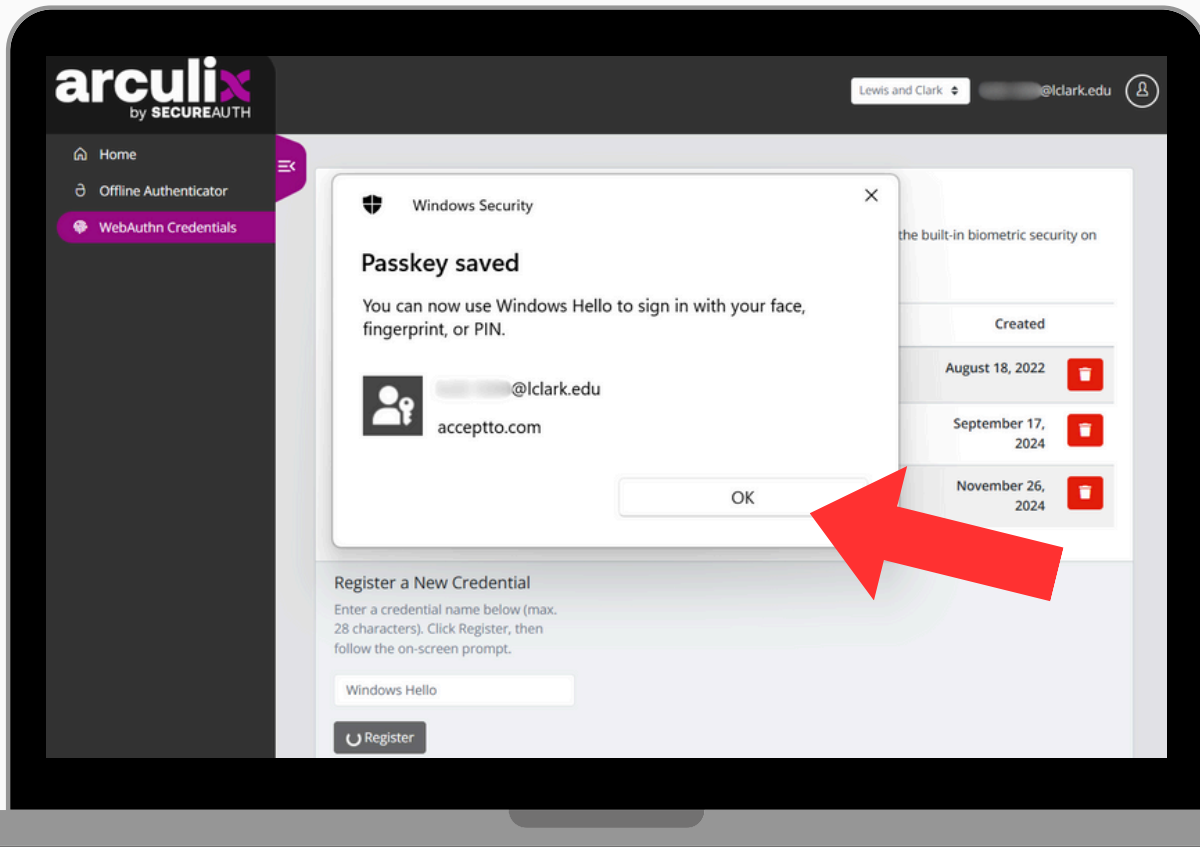
Section E) Windows Hello Biometrics

E2) Scan your finger on your computer's fingerprint reader or authenticate using the biometric option that you selected. The location of your biometric option will depend on your computer.



Section E) Windows Hello Biometrics

E3) You will receive a confirmation that your biometric option was saved. Click on “OK”.



Section E) Windows Hello Biometrics

E4) You should now see the named biometrics inside your “Web Authentication Credentials” page.

