

# Health Information Portal

Welcome to Wellness Service's secure online patient portal!

*We advise using Google Chrome, Internet Explorer 8.0 or higher and Firefox when you log in to our portal.*

**To register for the Health Information Portal please follow the steps below:**

1. Set up your **Lewis and Clark email account** **first** if you haven't already done so.
2. Go to the patient portal: <https://lclark.medicatconnect.com>
3. Click on **Register**. This is on the upper right corner of the page.
4. Choose your user name. This could be the first letter of your first name and your full last name i.e. jdoe (Jane Doe).
5. Enter your 7 digit student ID number in the Lewis and Clark ID box. (Do not enter "LC" or "0" in front of your ID number.)
6. Fill in your name. This **must be the name you provided to Admissions**. No middle initial.
7. Click **SUBMIT** at the bottom of the page. A box will pop up confirming an email was sent to your LC email address. **\*\*check your SPAM folder if you do not see the email from Medicat in your inbox\*\***
8. Open the email and click on the link to set up your password and enter the Health Information portal.  
**Tip: password must be at least 6 characters and contain a mix of letters and numbers.**
9. Using your new user name and password you should now be able to log in to the Health Information portal.

**Please Note** – *Each form will time out after 20 minutes of inactivity. The Medical and Mental Health History forms can only be filled out once, so you will need to enter this information in one session. However, the immunization form will continually allow you to update it but you must submit after each session.*

**Locked out or forgot your password/user name? Follow these instructions:**

1. Go to the patient portal: <https://lclark.medicatconnect.com>
2. Click on the "forgot password" box.
3. Enter your LC email address (this is your LC number email) in the pop up box.
4. Click **SUBMIT**.
5. An email will be sent to create a new password. Create a new password that you have not yet used in the portal. This email will also include your user name.

**Please Note** – *If you do not receive an email make sure you entered your LC number email and check your spam folder.*

**From your secure Health Information Portal you can:**

1. Complete Health forms including health, mental health, SAPES and immunizations forms
2. Obtain immunization records
3. Obtain receipts/walkout statements.
4. View your upcoming appointment date and time
5. View and print your immunizations
6. Receive health information related to your health care visit.